ANNUAL REPORT 2025

THE BETHANY GROUP

PREPARED BY THE BETHANY GROUP

cala Camrose & Area Lodge Authority

OUTGOING BOARD OF DIRECTORS

TINA SROKA – BOARD CHAIR
LUCAS BANACK – VICE CHAIR
DAVID FRANCOEUR
AGNES HOVELAND
DOUG LYSENG
CINDY OROM

2026 BOARD OF DIRECTORS

CARLENE WETTHUHN – BOARD CHAIR
DAVID FRANCOEUR – VICE CHAIR
DON ROSLAND
JOY-ANNE MURPHY
DOUG LYSENG
CINDY OROM

A MESSAGE FROM THE BOARD CHAIR

On behalf of the Camrose and Area Lodge Authority, I am pleased to share our Annual Report to the community. CALA is proud to provide residents modern, safe and affordable supportive living in Camrose and to provide funding support to our partner The Bethany Group, for lodge living in Bashaw. It is an honor to serve the communities of the City of Camrose, the County of Camrose and the Town of Bashaw to ensure area seniors have the opportunity to live in the communities that they have long called home. We hope this annual report reflects our commitment to a high-quality home environment for residents and prudent management of financial resources.

The 2025 Municipal Elections resulted in several changes on our board. I would like to thank Lucas Banack, Agnes Hoveland and Tina Sroka for their service to CALA. I am grateful for the strong governance foundation that has been built for the organization.

I would also like to extend sincere thanks to our residents who, together with staff, actively participate and engage in activities that continue to build and enhance our lodges, thus creating caring communities. Person-centered care and service is at the heart of what we do.

CARLENE WETTHUHN

BOARD CHAIR
CAMROSE AND AREA LODGE AUTHORITY

A MESSAGE FROM THE CAO

It is an honour to share with the community the work that continues to be completed by Camrose and Area Lodge Authority (CALA) to support the seniors who reside in our lodges and their importance to our communities.

We continue to see increased occupancy and are pleased to have full occupancy at Rosealta Lodge with a 'healthy waitlist'. This not only demonstrates the need for this service in our community but also the wonderful environment that our residents and staff create.

That warm and welcoming environment in the lodge is also measured in a variety of legislated ways. Many audits take place to ensure that the lodge and CALA as a Housing Management Body are accountable to the expectations of the people who we serve and to our provincial government. Audits such as Accommodation Standards with important measures such as menu and nutritional requirements, and resident safety and security; in sites where care is provided Continuing Care Health Service Standards also apply; then there are Public Health and Occupational Health and Safety Audits to ensure we have strong safety and health practices in place; important as well are the financial audits which occur each year from an external auditor and which are approved by the Board. The results of these audits are important indicators of baseline compliance and are shared with the provincial government, participating municipalities and other stakeholders.

While we are pleased to meet standards requirements, we continually want to achieve more for the seniors who choose Rosealta Lodge as their home. Work within the lodge has updated the common areas and created more open, inviting spaces for those entering the building. We are also pleased to have staff participate in ongoing education opportunities to enhance their skills and their abilities to 'bring their best selves to work'.

2025 saw a ministry name change, with the Ministry of Assisted Living and Social Services (ALSS) being created and Assisted Living Alberta (ALA) coming into being on April 1, 2025. With continuing care now being part of the same ministry as housing and lodges, there is the potential for service enhancements across the spectrum. Administration has been pleased to be invited to take part in working groups to look at recommendations from the provincial lodge program review and share our operational experience with changes that may be needed to support quality seniors' living in our lodges. We also work individually and within our industry associations to advocate for the needs that we see within the ALSS service streams. Our Stakeholder Relations Advisor was invited to speak, together with Government of Alberta staff at the Alberta Municipalities Convention on Housing Management Bodies and their roles – this was an important topic considering the many changes that took place with municipal elections this year.

I would like to take this opportunity to thank our staff for their ongoing work and dedication to make the lodge a warm and inviting home. I also share my thanks with the many residents and families who put their trust in us all to provide quality housing that includes lodge services such as housekeeping, enticing meals, and enjoyable activities. The lodge program allows residents to participate in the life of the lodge as much as they choose while enabling them to continue to participate in the external community as they like.

The Bethany Group is proud to provide the administrative function for Camrose and Area Lodge Authority (CALA) and we thank the CALA Board for their ongoing support of Administration for Rosealta Lodge in Camrose while partnering with The Bethany Group for support of Bashaw Meadows Lodge. I share my appreciation of the outgoing board members and welcome the new members to the CALA Board. It is a privilege to serve together, and I look forward to furthering the development of our caring communities!

Respectfully,

CARLA BECK

CEO, THE BETHANY GROUP
CAO, CAMROSE AND AREA LODGE AUTHORITY (CALA)

BUSINESS PLAN 2026-2028
YEAR ONE ACCOMPLISHMENTS

OUTCOME # 1
CAPITAL MAINTENANCE AND RENEWAL (CMR) AND NEW CAPITAL

In April 2026, $200,000 was awarded to CALA from the Government of Alberta to replace the make-up air unit at Rosealta Lodge.

An amenities, furniture, fixtures and equipment assessment process has been initiated. This will inform future planning and budgeting and is focused on enhancing the overall resident experience. In 2025, Rosealta improvements have included a new fireplace, new tables and display pieces, replaced door hardware, lighting and artwork.

OUTCOME # 2 THE RESIDENT EXPERIENCE

Camrose and Area Lodge Authority is committed to providing an affordable housing option for seniors so they can live in their community of choice. Receiving regular resident feedback and seeking out areas of improvement are an important part of meeting the needs of our residents and communities.

2025 saw continued progress in the Admission and Move-Ins: A Welcoming Experience quality improvement initiative. Implementation of standardized checklists for all sites and updates to welcome books are nearing completion.

The 2024 Meal-Time Experience initiative continues to have a positive impact on resident services. A 30-day review period prior to seasonal menu changes and feedback opportunities from residents help make the dining experience something to look forward to.

Resident activities have benefited from staff participating in professional development. We also would like to thank all those who volunteer their time to bring new experiences and entertainment to the lodge.

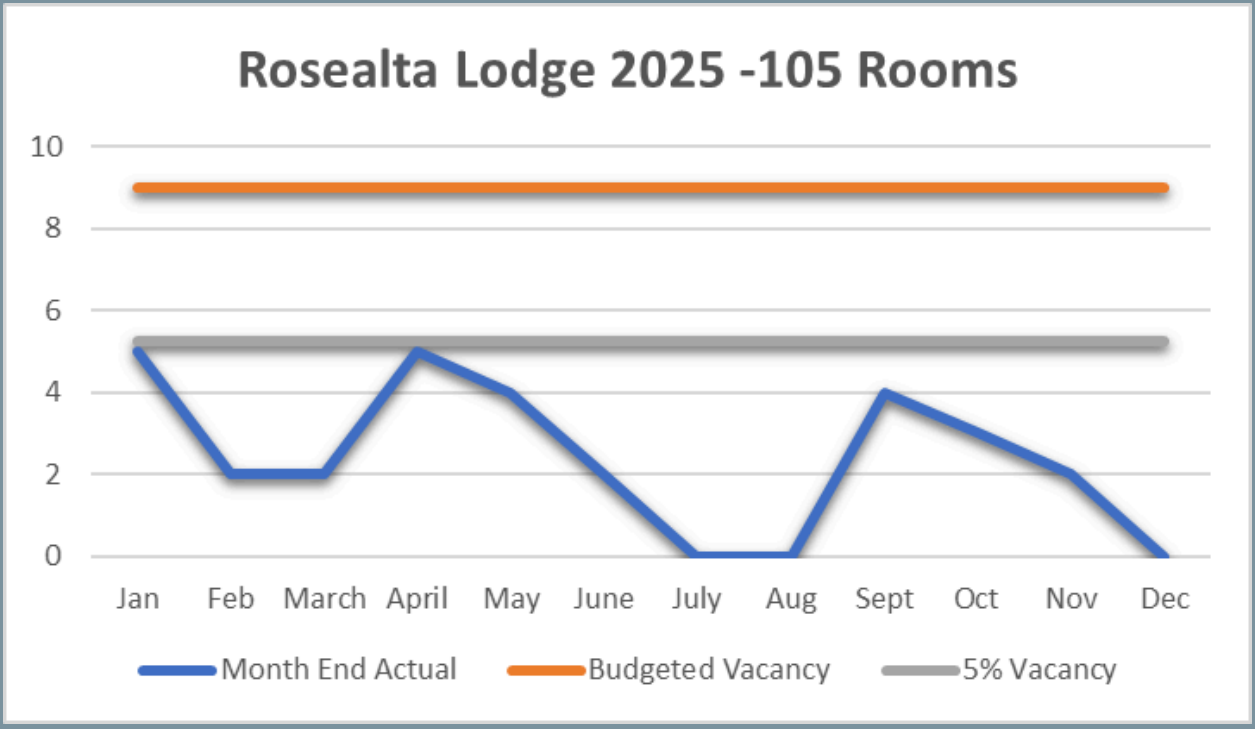
OUTCOME # 3 COMMUNITY CONNECTIONS

CALA is monitoring legislative changes and best practices in the continuing care and affordable housing sectors of Alberta. Assisted Living Alberta was established by the Province on April 1, 2025 and CALA is looking for opportunities for improved co-ordination of the delivery of services to our residents.

OUTCOME #4 SUSTAINABLE OPERATIONS

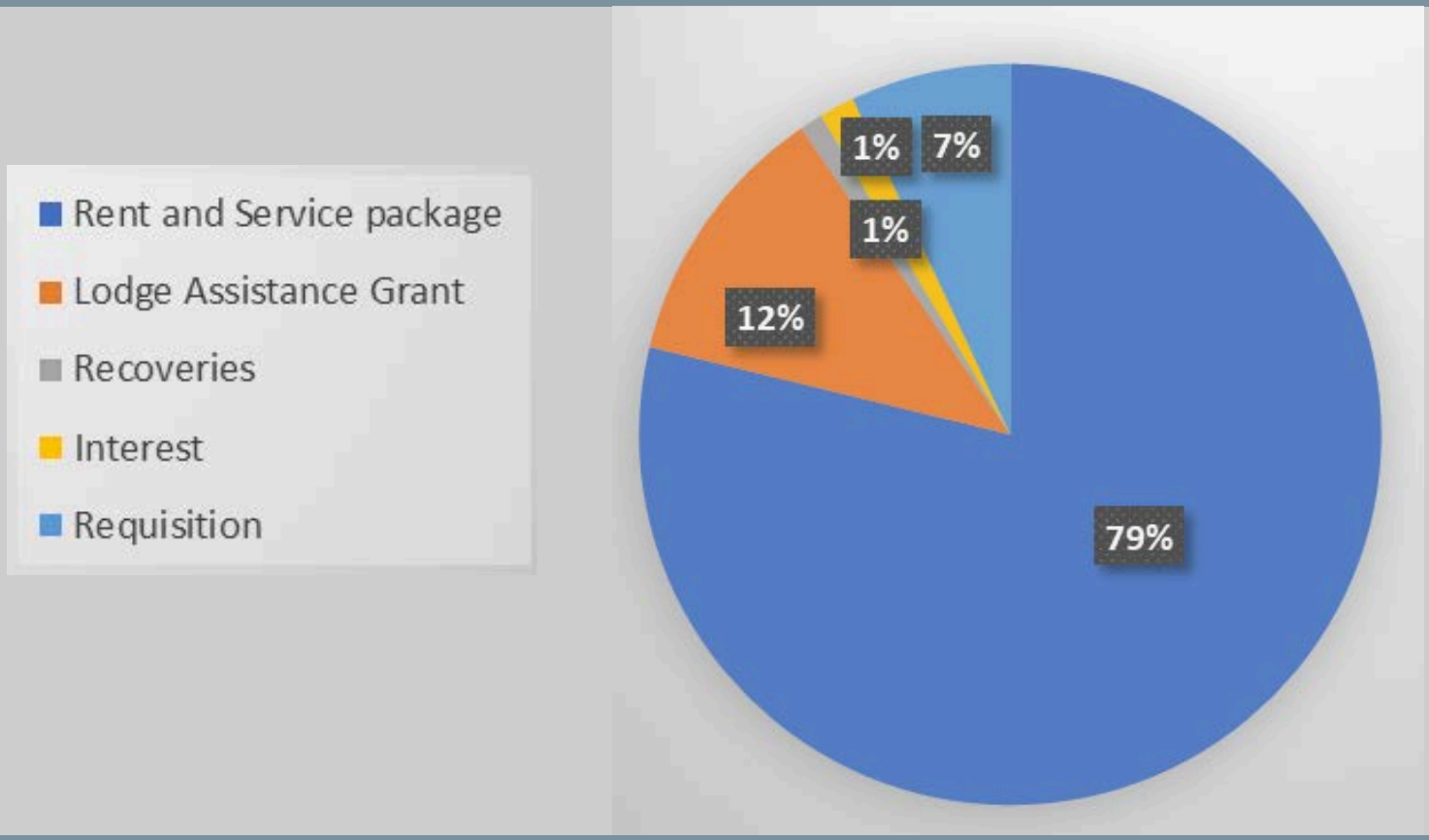
CALA looks to find a balanced approach to offering fair and affordable rents and service packages, identifying operational efficiencies and best practices while being mindful of the use of local tax requisition dollars. Increasing costs and inflationary pressures are top-of-mind issues for our lodge.

Rosealta Lodge occupancy has continued to improve, achieving 100% occupancy at year-end.

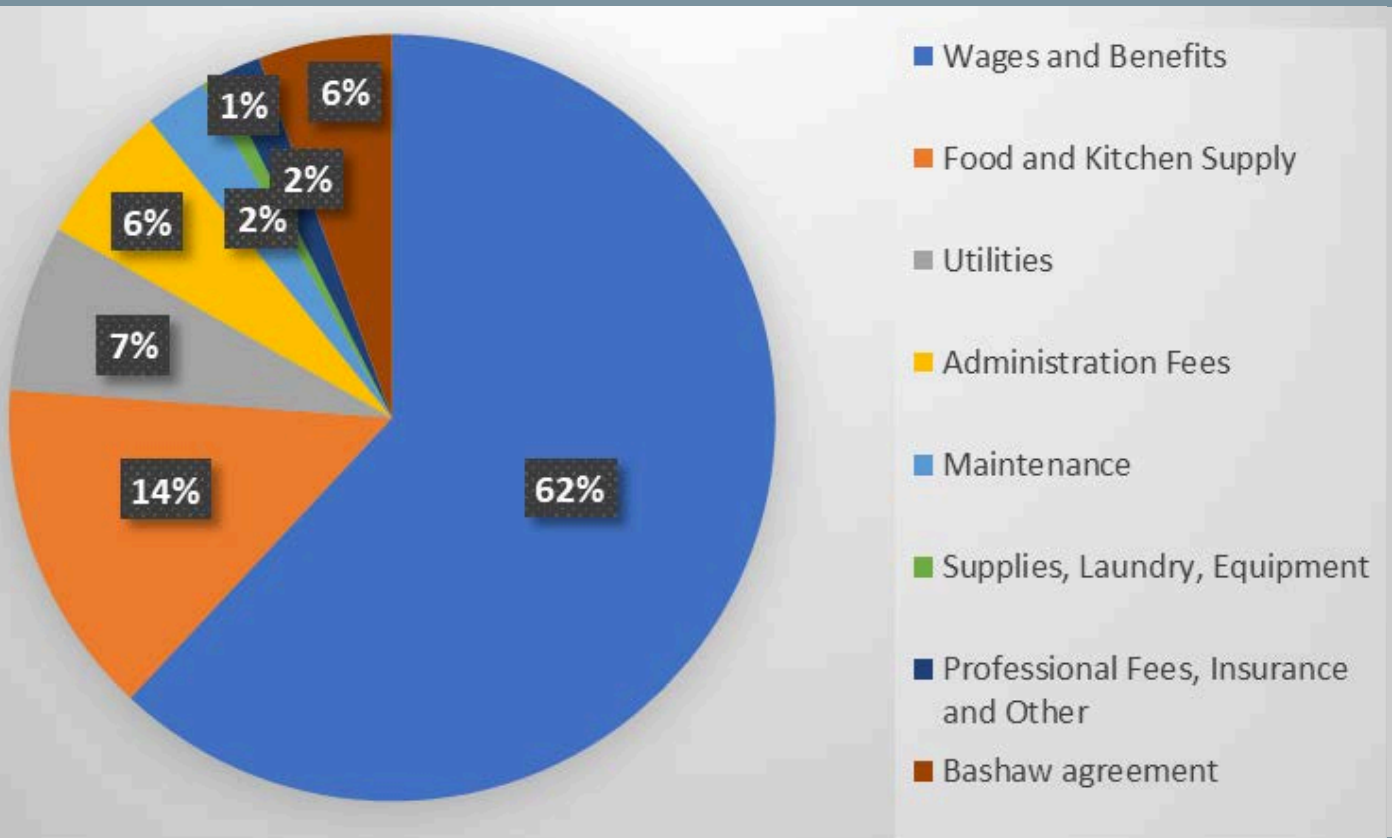


CALA would like to thank the Ministry of Assisted Living and Social Services for increased funding support available through the Lodge Assistance Grant Program.

CALA 2025 REVENUE



CALA 2025 EXPENSES



To view the full 2025 Financial statements, please visit our website at www.camroselodges.ca

Camrose & Area Lodge Authority

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